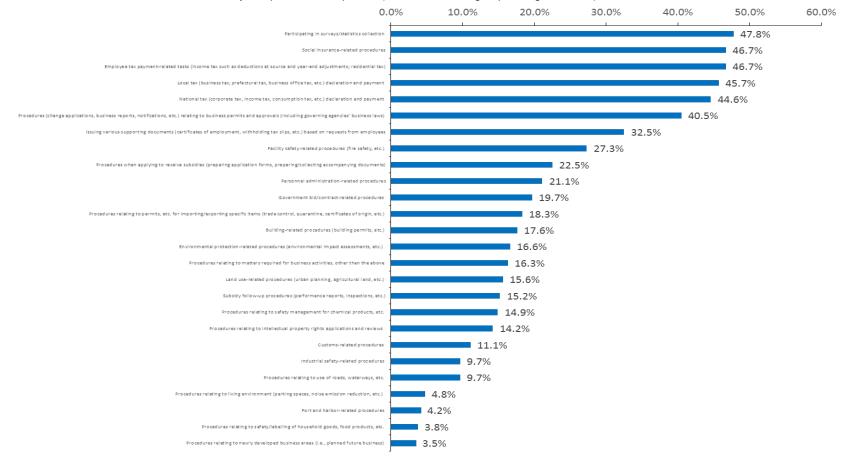
Appendix: Results of 'Survey of Businesses on Streamlining of Regulatory and Government Administrative Procedures' (Preliminary Report)

(Submitted by Keidanren to the Regulatory Reform Promotion Council Administrative Procedure Working Group on December 20, 2016)

1. Procedures Perceived as Burdensome by Respondent Companies (When Maintaining/Expanding Business)



## 2. Aspects Considered Burdensome (by Procedure) (When Maintaining/Expanding Business)

	Difficult to understand how to fill out application form and w hat information to include	Preparing documents for submission is a considerable hassle - e.g., internal clerical work (including document collection), payment of external profession als	For the same procedure, the application format differs for each organization/department (e.g., for each municipality or local office)	Screening/ evaluation criteria are difficult to understand	For the same procedure, screening/ evaluation criteria differ depending on the organization n/ department/ person in charge	Reasons w hy submission of certain documents is required are not clear	Similar documents must be submitted to multiple organizatio ns/ department s/ counters	Some or all of the procedure has not been digitalized (need to submit supporting documents separately e.g., paper documents, CDs)	Procedure has been digitalized but is not user-friendly (e.g., people who submit documents in paper format finish the process more quickly)	Procedure is time-consuming (processin g time)	Time required for procedure (processin g time) is not indicated in advance	Some applications are not accepted	Progress status of application within government is unclear after it has been received
01. Procedures (change applications, business reports, notifications, etc.) relating to business permits and approvals (including governing agencies' business laws)	47	97	44	28	40	27	36	44	10	37	15	5	38
Industrial safety-related procedures	6	21	9	10	12	3	5	10	4	9	8	1	9
03. Facility safety-related procedures (fire safety, etc.)	23	54	27	25	38	8	12	27	7	15	11	2	16
04. Procedures relating to safety management for chemical products, etc.	13	32	6	17	14	5	8	13	6	6	3	2	14
05. Procedures relating to safety/labelling of household goods, food products, etc.	3	5	3	6	8	1	2	3	1	4	3	0	3
06. Procedures relating to permits, etc. for importing/exporting specific items (trade control, quarantine, certificates of origin, etc.)	18	33	8	23	17	10	6	17	6	12	11	2	14
07. Port and harbor-related procedures	2	4	2	0	3	0	1	2	0	4	3	0	1
08. Customs-related procedures	7	17	4	7	14	3	5	12	5	4	4	0	4
09. Procedures relating to use of roads, waterways, etc.	4	18	10	8	11	3	9	11	2	16	6	4	14
10. Government bid/contract-related procedures	17	44	32	13	16	12	15	23	12	18	12	0	17
11. National tax (corporate tax, income tax, consumption tax, etc.) declaration and payment	64	101	15	22	16	9	16	46	41	12	7	0	14
12. Local tax (business tax, prefectural tax, business office tax, etc.) declaration and payment	54	94	58	10	19	9	50	31	38	14	7	0	18
13. Social insurance-related procedures	42	97	24	25	39	13	31	55	61	48	24	1	44
14. Employee tax payment-related tasks (income tax such as deductions at source and year-end adjustments; residential tax)	40	97	51	23	14	4	23	46	26	17	6	0	14
15. Issuing various supporting documents (certificates of employment, withholding tax slips, etc.) based on requests from employees	42	57	74	15	18	6	14	33	4	6	4	0	7
16. Personnel administration-related procedures	11	41	10	10	13	5	20	23	5	4	5	1	9
17. Participating in surveys/statistics collection	69	115	48	20	17	28	51	32	30	13	2	0	12
18. Procedures relating to matters required for business activities, other than the above	11	33	6	12	9	6	9	13	7	15	4	1	11
19. Land use-related procedures (urban planning, agricultural land, etc.)	9	28	15	20	19	9	14	10	1	23	9	6	16
20. Environmental protection-related procedures (environmental impact assessments, etc.)	12	41	13	18	20	6	13	14	4	27	10	3	16
21. Building-related procedures (building permits, etc.)	12	34	17	15	21	8	12	17	2	30	13	2	20
22. Procedures relating to living environment (parking spaces, noise emission reduction, etc.)	3	8	6	4	3	1	2	5	0	3	1	0	3
23. Procedures relating to newly developed business areas (i.e., planned future business)	4	7	2	3	3	1	0	3	0	4	2	1	4
24. Procedures relating to intellectual property rights applications and reviews	10	24	5	15	11	1	2	11	3	21	12	0	21
25. Procedures when applying to receive subsidies (preparing application forms, preparing/collecting accompanying documents)	35	53	18	22	18	11	7	23	9	26	11	3	19
26. Subsidy follow-up procedures (performance reports, inspections, etc.)	21	32	10	10	10	6	2	13	3	10	8	1	8